



Quality Policy

Measuring Equipment Calibration Laboratory

Batumi Oil Terminal is providing a transshipment service of crude oil, petroleum products and liquefied petroleum gas (hereinafter referred to as Petroleum Products) taking into consideration the requirements of all stakeholders. Provision of precise measurements during the whole process of the transshipment service is provided by the qualitative calibrations of the measuring devices in Measuring Equipment Calibration Laboratory (hereinafter referred to as Calibration Laboratory).

The Calibration Laboratory takes the responsibility to provide, constantly maintain and improve the high level of the performed work by:

1. Delivering services that meet or exceed the requirements of our customers and all stakeholders.
2. Maintaining the Calibration Laboratory Quality Management System in accordance with the requirements of international standard SST ISO/IEC 17025:2010.
3. Ensuring the compliance of the performed calibration works to the stated requirements of reliability, accuracy of calibration results, the terms of their performance, confidentiality, competence, and assurance of decisions during the calibration.
4. Obtaining objective information of the actual results of calibration actual results and determination of compliance indicators taking into consideration the requirements of the normative documents.
5. Provision, maintaining and regular review of the standards in regards to the facilities and equipment of the Calibration Laboratory.
6. Implementation of procedures that takes into consideration the latest recommendations of the regulatory bodies.
7. Regular participation in the corresponding external quality control systems.
8. Using the human resources procedures to ensure the careful recruitment of the highly qualified personnel.
9. Involving all employees of the Calibration Laboratory in the Quality Management System, defining their responsibilities and authorities and communicating these to all employees of the Calibration Laboratory.
10. Providing continual trainings for professional growth of Calibration Laboratory employees and enhancement of their production skills specific to the functions of the Calibration Laboratory.
11. Regular monitoring the effectiveness and efficiency of our services in order to continually improve it.

The Quality Policy is the subject of periodic review and improvement for the top management of Batumi Oil Terminal and Calibration Laboratory